
ACCESSIBILITY SERVICES

as@tru.ca | 250-828-5023 | Academic Accommodations

CAREER AND EXPERIENTIAL LEARNING

careereducation@tru.ca | 250-371-5627

Virtual [career counselling](#) for prospective and current students.

DELIVERY SUPPORT

deliverysupport@tru.ca

General questions related to course or Open Learning Faculty Member (OLFM).

ENROLMENT SERVICES

student@tru.ca | 1-250-828-5000 (Kamloops or International) or 1-800-663-9711 (toll-free in Canada) ext. 1

- General questions
- Course registration (OL sponsorship, re-registrations, errors, etc.), cancellation/withdrawal, course extensions
- Account reactivation

EXPERIENCE COORDINATOR, ONLINE

Emma Ferguson | olconnect@tru.ca

- Open Learning student engagement events
- Questions about supports & learning resources available
- One-on-one appointments available upon request

GENDER AND SEXUAL DIVERSITY

Noah Fischer | gsd@tru.ca | 250-371-5374 | [Book a one-on-one appointment with Noah](#)

HERE2TALK

1-877-857-3397 (Canada-wide toll free) | here2talk.ca

Free, confidential counselling and community referral services, available 24/7 via app, phone and web.

INDIGENOUS STUDENT DEVELOPMENT

[Learning Strategist](#) can assist with funding, grants and other financial needs.

IT SERVICE DESK

itservicedesk@tru.ca | 1-888-852-8533 ext. 4 (toll-free in Canada) or [1-250-852-6800](tel:1-250-852-6800) (Kamloops and international) | [IT Services Portal](#)

Technical issues with log-ins.

LIBRARY SERVICES

library@tru.ca | [Distance Library Services](#)

MOODLE SUPPORT

moodlesupport@tru.ca

OPEN LEARNING ADVISING

See website for contacts | [Program Advising](#)

- Prospective program student inquiries
- Current program students' inquiries about program plan, course selection, transfer credits, and letter of permissions

OPEN LEARNING EXAMS

olexams@tru.ca | [1-800-663-9711](tel:1-800-663-9711) (toll-free Canada) [1-250-852-7000](tel:1-250-852-7000) (Kamloops and International) ext. 3 | [Final Exams](#)

- Exam bookings and changes
- Technical issues during final exam

PLAR (Prior Learning Assessment and Recognition)

plar@tru.ca | tru.ca/plar

SEXUALIZED VIOLENCE PREVENTION AND RESPONSE (SVPR)

svpr@tru.ca | tru.ca/sv

STUDENT AFFAIRS OFFICE

250-828-5023 | studentaffairs@tru.ca

- Support students navigate policy, appeals, etc.
- Connect students to professional support

STUDENT AWARDS AND FINANCIAL AID

olfaid@tru.ca | studentawards@tru.ca | 1-800-663-9711 ext. 4 (toll-free in Canada) or 1-250-852-6802 (Kamloops and international)

WRITING SUPPORT

[WriteAway](#) | [Writing Centre](#) online [tutors](#) when WriteAway is closed